

TecWarranty –make claims processing fast and easy for your customers!

TecWarranty simplifies and speeds up processing of claims cases for all participants in the automotive aftermarket. Both claimants and suppliers can process claims cases electronically without resorting to paper. Using a Web browser all parties can check the status of open and closed claims cases. It is easy to use and transparent. There is no application that needs to be installed. Integration in the ERP system is supported.

Goals

- Reduce costs and time spent for claims processing
- Speed up processing times
- Transparency and traceability
- Higher customer satisfaction
- Product optimization

Solution

TecWarranty – claims processing that is easy on your customers

- Web-based solution
- Can be used internationally
- Standard processing steps
- Extensive claims processing functions
- Reporting
- File attachments for claims
- Integration in the ERP system
- User and organization administration
- Matches your own forms

Benefits

- Process your claims cases electronically and without paper
- Web-based solution eliminates local installation, simplifying your connection to your customers
- Use the aftermarket's standard processes supported by the German GVA
- Comfortable and fast use of functions like filter and copy. Optimize your own processing.
- Generate reports according to your own criteria to get the current data you need—for example to prepare for customer-supplier negotiations
- Attach files to your claim to make the case complete: photos, bills of delivery, invoices, analysis reports
- Integrate claims data into your ERP system and automate claims processing



Requirements

- Normal PC
- Internet connection
- Internet browser
- Activation by the claims recipient

Prices for Wholesalers

- Access fee
global 300.00 €
or
per connected customer 15.00 €
- Fee per
reclamation case 0.50 €

Prices for Suppliers

- Access fee
global 1000.00 €
or
per connected customer 50.00 €
- Fee per
reclamation case 1.00 €



TecWarranty – start right now!

1. Start Internet Explorer
2. Enter <https://interact.teccom-eu.net> in the address field of your browser
3. Open the feedback form
4. Fill in your wishes and send the form to TecCom

We will help you!

Do you have any questions? Would you like to know more about the integration in your ERP system? Call us or send us an e-mail – we will be happy to help you!

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