

### **TecComfort Supply SAP – Full integration and communication in real time!**

TecComfort Supply SAP enables the spare parts supplier to communicate real-time with his customers. The supplier receives inquiries and orders electronically, integrates them in his SAP system and processes them. Reverse messages like despatch advice notices, order confirmations and invoices can be sent back to customers electronically. Standard converter tables for converting the transaction documents from IDOC to TXML are included. TecComfort Supply SAP provides the supplier SAP system with all TecCom functions.

#### **Targets**

- Seamless order processing through ERP integration
- Reduction of manual data entry
- Improved customer service
- Easing the workload of your customer service while providing 24/7 availability
- Reduction of IT costs
- Cost reduction for order processing of up to 35 percent

#### **Solution**

TecComfort Supply SAP – go online with your ERP system now!

- Connect your ERP system using an SAP-BAPI
- Handling using a server (TecConnect), that is in front of your SAP ERP system
- TecConnect authorizes access and manages all incoming and outgoing traffic
- Automatic processing and transmission of electronic reverse messages—order confirmation, despatch advice, invoicing—available as an option. Flat format or XML.

#### **Benefits**

- Communicate with you customers in real time; your customers have direct access to availability information stored in your SAP system
- Integrate inquiries and orders automatically into your SAP system, avoiding manual work
- Send information on availability and pricing to your customers electronically
- Send reverse messages (despatch advice notices, order confirmation notices, invoices) to your customers electronically
- Reduce wrong deliveries by avoiding incorrect orders
- Avoid unnecessary work by using only one medium
- Save up to 35 percent of order processing costs



### Requirements

- WINDOWS 2000 Server
- ORACLE 9i license
- SAP R/3 ERP system
- XML-Format for generating reverse messages (if your MMS does not support XML please use our offered Supply Converter)

### Prices

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|---|------------|
| ▪ User license (one time)   | 17950.00 € |
| ▪ Copy license)<br>(per additional system)  | 4480.00 €  |
| ▪ Upgrade license<br>(each upgrade to a new version of an SAP system)                                       | 7180.00 €  |
| ▪ Software maintenance<br>for each system (yearly)  | 3050.00 €  |
| ▪ Standard implementation<br>per system (one time)  | 12000.00 € |
| ▪ Maintenance fee for one<br>TecConnect Server (yearly)   | 2080,00 €  |
| ▪ Optional: Supply Converter<br>for more details see our<br>separate product sheet<br>"TecSupply Converter" |            |



### TecCom GmbH

Steinheilstr. 10  
 85737 Ismaning  
 Germany  
 Phone +49 (0)89-32 12 16-0  
 Fax +49 (0)89-32 12 16-100  
[www.teccom.eu](http://www.teccom.eu)  
[teccom@teccom.eu](mailto:teccom@teccom.eu)