

#### **TecComfort Supply – the comfortable way to connect your ERP system!**

TecComfort Supply enables the spare parts supplier to communicate with his customers in real time. The supplier can receive inquiries and orders electronically, integrate them in his ERP system and process them. Reverse Messages like despatch advice, order confirmations and invoices can be sent to customers electronically. TecComfort Supply provides the supplier ERP system with all TecCom functions. Thanks to automation, customer can get price and availability information around the clock.

#### **Goals**

- Seamless order processing through ERP integration
- Reduction of manual data entry
- Improvement of customer service
- Easing the workload of customer service while providing 24/7 availability
- Reduction of IT costs
- Cost reduction potential for order processing up to 35%

#### **Solution**

TecComfort Supply – go online with your ERP system now!

- Connect your ERP system to TecCom through an interface
- Processing through a TecConnect server in front of your ERP system
- TecConnect authorizes access and manages all incoming and outgoing traffic
- Automatic generation and transmission of electronic reverse messages—order confirmation, delivery notice and invoicing--available as an option. Available in flat format or XML

#### **Advantages**

- Communicate with customers in real time; they have direct access to availability information stored in your ERP system
- Integrate inquiries and orders into your ERP system automatically, avoiding manual work
- Send information on availability and pricing to your customers electronically
- Send reverse messages (despatch advice, order confirmations, invoices) to your customers electronically
- Reduce wrong deliveries by avoiding incorrect orders
- Avoid extra work by using only one medium
- Save up to 35% of order processing costs



### Requirements

- Standard PC
- Operating system: WINDOWS 2000
- ORACLE 9i license
- XML-Format for generating reverse messages (if your MMS does not support XML please use our offered Supply Converter)

### Prices

- User license (one time) 7950.00 €
- Copy license (per additional system) 1980.00 €
- Software maintenance, yearly 1350.00 €
- Standard implementation for one system (one time) 12000.00 €
- Maintenance fee for one TecConnect Server, yearly 2080,00 €
- Optional: Supply Converter for more details see our separate product sheet "TecSupply Converter"



### TecCom GmbH

Steinheilstr. 10  
85737 Ismaning  
Germany  
Phone +49 (0)89-32 12 16-0  
Fax +49 (0)89-32 12 16-100  
[www.teccom.eu](http://www.teccom.eu)  
[teccom@teccom.eu](mailto:teccom@teccom.eu)