

The Solution for electronic Order Processing

TecBasic Supply is a solution administered centrally by TecCom to provide suppliers with the capability to receive inquiries, express orders and stock orders from their customers without using their own systems. TecCom installs a database mirroring the article data of the supplier's own merchandise management system. Communication with the customer takes place using this database. In order to provide the customer with the most current information, the update of database and merchandise management system takes place at defined intervals.

By using TecBasic Supply the supplier can receive electronic messages without opening his own system to others. Because no system capacity is blocked, the full capacity is available for core business processes.

Because TecCom administers the solution centrally, no investment in either hardware or software is required. The ready solution reduces the implementation time, giving the customer access to data in the shortest possible time.



Your benefits

- Receive and process orders and inquiries in your merchandise management system simply and without an extra system
- Send availability and price information to your customers electronically
- Avoid wrong deliveries due to the lower error rate in order processing
- Eliminate media breaks and double processing
- Save the resources needed for configuration and administration of an electronic ordering system
- No investment needed, saving time and money

TecBasic Supply is a simple and economical way to connect the merchandise management system on the supplier side.

Prerequisites

In order to use TecBasic Supply you need a merchandise management system from which you can import and export inventory and movement data according to specification (text format). TecCom provides software to transmit the data.

Price

For use of TecBasic Supply we charge a one-time implementation fee and a monthly use fee. This includes setting up the database and the first 50 customers. Two weeks of Help Desk support after activation are also included. Activation and transaction fees will be invoiced separately according to the TecCom price list. Extensions and add-ons will be billed according to the expense involved.

Implementation (one-time charge)	1.500 €
Use fee (monthly)	195 €

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