



News April 2007

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Tips & Tricks – TecLocal 3.0: Ask about the status of your order!

This month Tips & Tricks explains the function and benefits of order tracking. You can find out about the current status of your order directly from your supplier's MMS. You don't need to spend your time checking by phone, fax or e-mail.

If you go to the Outbound Journal and click on Status, you can inquire about the status of your order in your supplier's system if he supports this option. Several parameters are available, including your order ID, the supplier's order ID, article number, date and EAN code. In addition you can specify whether open or closed orders should be displayed.

Currently Robert Bosch in Western and Northern Europe, Czech Republic, Poland, Slovakia, Turkey, and Argentina support this method of checking orders.

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Date/Time	PatchOrdID	SupplOrdID	Supplier
20.04.2007 09:31:17	5633600	0030559364	Robert Bosch GmbH (AA/SECI) Vertrieb Deutschland
19.04.2007 11:02:22	5633607	0030559355	Robert Bosch GmbH (AA/SECI) Vertrieb Deutschland
19.04.2007 10:55:19	5633672	0030559368	Robert Bosch GmbH (AA/SECI) Vertrieb Deutschland
19.04.2007 10:46:30	5633573	0030559318	Robert Bosch GmbH (AA/SECI) Vertrieb Deutschland
03.04.2007 12:00:13	5631268	0030547345	Robert Bosch GmbH (AA/SECI) Vertrieb Deutschland
03.04.2007 11:55:48	5631267	0030547332	Robert Bosch GmbH (AA/SECI) Vertrieb Deutschland
20.03.2007 15:36:45	5628717	0030536252	Robert Bosch GmbH (AA/SECI) Vertrieb Deutschland
20.03.2007 15:30:13	5628716	0030536233	Robert Bosch GmbH (AA/SECI) Vertrieb Deutschland
07.03.2007 11:49:58	5626804	0030526335	Robert Bosch GmbH (AA/SECI) Vertrieb Deutschland
07.03.2007 11:43:00	5626805	0030526344	Robert Bosch GmbH (AA/SECI) Vertrieb Deutschland

Just follow the steps here:

- In the Outbound Journal select the order for which you want to check the status by putting a checkmark in the first column. As an alternative you can check the status of all orders by not checking any of them. For a small number of orders with a few articles you will get the answer within seconds. For a large number of orders or many articles it can take minutes.
- Click on Status.
- As soon as you have added a checkmark for a particular order, the details will be transferred to the status dialog, for example the Order ID and the Date. Otherwise you would have to enter the selection criteria manually.
- Start the status inquiry with OK.
- As a result you will receive a Status Report with the status information on your order or on all orders that match the criteria. You can print out the report by clicking on Print.

