



TecIdentify

User Documentation Guide to Customer Registration

TecIdentify Version 1.2

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Text and diagrams were prepared with the greatest of care. Nevertheless it is not possible to exclude errors in this user handbook.

The authors and the publisher appreciate any suggested improvements and information on errors.

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Table of Contents

1 Introduction	3
2 Home Page	4
3 Registration Page	5
4 Functions for Registered Users	10
4.1 Update Your Account	
4.2 Change Your Password	
4.3 Forgot Password	
TecCom Helpdesk	19

1 Introduction

Product Counterfeiting in the Automotive Business

The increasing globalization and the accompanying know-how transfer, the increasing acceptance of counterfeit goods because of the significant cost difference and the inability of customers to differentiate original parts from counterfeits – these provide the fuel for an explosive growth in the number of counterfeit parts.

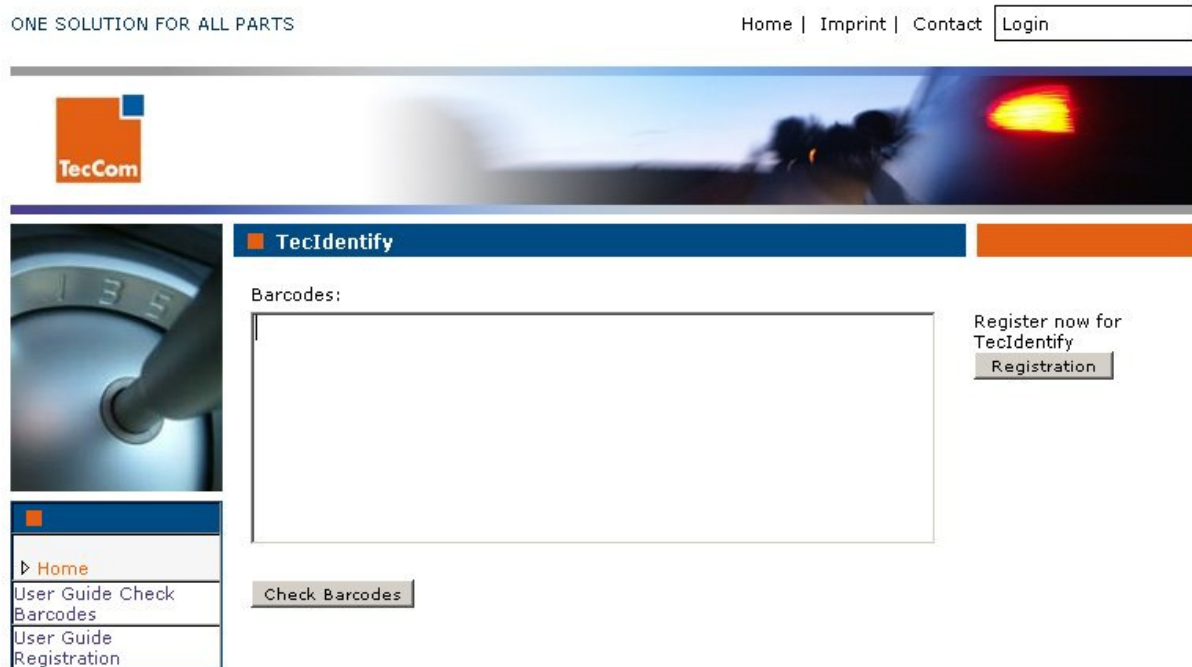
Counterfeit automobile parts are not just a danger in traffic on the road. They also cost the replacement auto part market between five and ten billion Euros per year. They are illegal and they hurt everyone in the business – from the manufacturer to the driver of a vehicle.

TecCom GmbH was given the task by CLEPA (CLEPA stands for the European association of automotive suppliers) to develop TecIdentify. This solution supports market participants in the fast and simple identification of original parts and counterfeits carrying the CLEPA security code.

TecCom operates the leading business-to-business platform for the independent international auto replacement part market. This shortens, simplifies and automates order processing between part manufacturers and wholesalers – whether in online dialog, with EDI or CAP. Additional solutions to optimize electronic business processes include synchronization of price, article and logistics data, stock planning and disposition, generation and sending electronic invoices in conformance with the law and handling of warranty cases.

2 Home Page

You can find the home page at www.tecidentify.com.



Register for TecIdentify so that you do not have to enter your contact data every time you have a problem code. In the future you will be able to call up and export your complete scan history.

To get started click on the **[Registration]** button.



Tips:

1. If you already have a username for one or more of the TecCom solutions TecWarranty, TecCMI, TecCMD or TecTDC, you can use it for TecIdentify.
2. If you work for a supplier that is already a TecIdentify customer, you can have access with expanded functions. Talk to the TecIdentify administrator in your company.

3 Registration Page

This dialogue appears immediately after you click on the **[Registration]** button on the home page.

ONE SOLUTION FOR ALL PARTS Home | Imprint | Contact

TecIdentify Registration



- ▶ Home
- User Guide Check Barcodes
- User Guide
- Registration

Sign up for a new account

User Name:

Password:

Confirm Password:

E-mail:

Salutation:

Title:

First Name:

Last Name:

Company Name:

Street:

Postal Code:

City:

Country:

Phone:

Fax:

Please fill out the fields as described here.

Username (required): Enter a username that you can remember easily. You will need it every time you log in. It must contain at least four characters.

The username may not contain any of the following characters: umlauts, special characters, spaces.

Password (required): You should also be able to remember the password you select. It must contain at least six characters. Pay attention to capitals and small letters!

Tip:

Secure password:

A secure password contains numbers, letters, capitals and small letters

Confirm Password (required): When you type in your password it will not be shown in clear text. It is important that you remember it exactly to avoid input errors.

E-Mail: You must enter an e-mail address here. Your access data will be sent automatically to this address.

Salutation (required): Select from the menu.

Title: If you have one (Dr., Prof., ...) you can enter it here.

First Name (required): Enter your first name here.

Last Name (required): Enter your family name here.

Company Name (required): Enter the name of your company here.

Street (required): Enter the street name and house number of your company here.

Postal Code (required): Enter the postal code of your company.

City (required): Enter the city where your company is located.

Country (required): Enter the country where your company is located.

Phone: Here you can enter the telephone number at which you can be reached.



Fax: Enter your fax number.


After you have filled out the fields described above, click on the **[Create]** button. Your entries will now be sent to TecIdentify. You are now registered provisionally. To complete the registration process you will soon receive an e-mail with a confirmation link.

The *Registration for TecIdentify* conclusion page will appear.

To return to the homepage without storing any information click on the **[Cancel]** button.

ONE SOLUTION FOR ALL PARTS

Home | Imprint | Contact





TecIdentify Registration

Complete

Your will receive an email to complete the registration soon.

- ▶ Home
- User Guide Check
- Barcodes
- User Guide
- Registration

Click on the **[Continue]** button to return to the homepage.

After a few minutes you will receive a confirmation e-mail at the e-mail address you entered.

Betreff: TecIdentify Registration

Dear Ms. Musterfrau,
please click the following link to complete the registration at the TecIdentify site:

<http://pdbh90ta/TecIdentifyWeb/UserAdmin/Register.aspx?p=ItVJMRfuzfwozwTsYo9EMEC415k%2f%2fvRCfPVq6C9208sRq3I75W9eMPws4hjP9aRE8JF9v5WaTytwF5hbbkqWC2FhGH1mHTMr4Hg9iV1Ix1V1X1NHK1ypZrmVMeBVQeo6kUNYrerh%2f471Txu%2ferV8h1G055tL157cXaRtqQLB291D7HOPx4TEyCbD3Z2sqj%2f5gSXkE1XC%2FvpfKWCb3dMi3aQxdsprPrFAwsIcS7o857%2bU2n%2bkXvyr4bdSG2oSTJWXZ27QUgBi%2bnvfARADqck%2fgkudwQ2f2IIgwmELN9IegfmZU9CMBqo%2bTp6MKbtNT%2bYjSdV9MfoK9qSUvDewFfbs16MEKsajJ4DnpGfmVBIGQjii1QeZ3SoQBO1D%2b6wknX2Y%2f1hGx6xUnuQOutUw3x1Gww%3d%3d>

Kind Regards
Your TecIdentify Support

Open the e-mail and click on the link in the message.

Your browser will open to the following page:



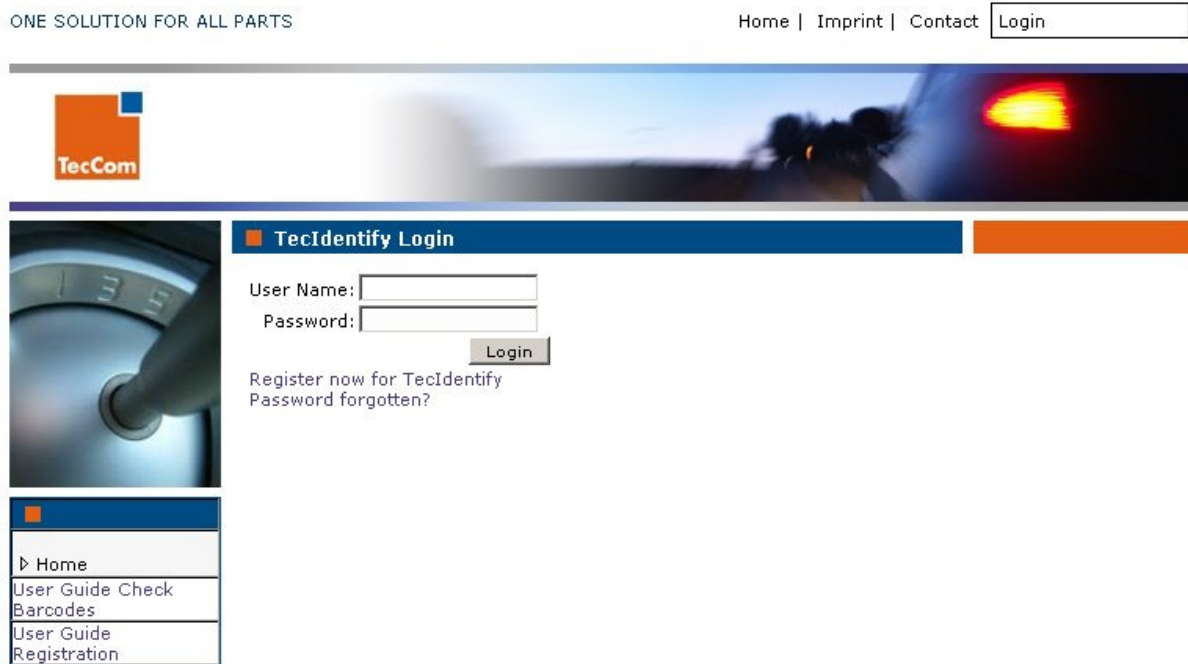
TecIdentify

Your account has been successfully created. You can now login by clicking on the login button above.

▶ Home
User Guide Check Barcodes
User Guide Registration

Welcome! You are now registered with us and have your own user account. In this dialogue you can click on the **[Login]** button to log in to the system.

This dialogue appears immediately after you click on the **[Login]** button on the home page.

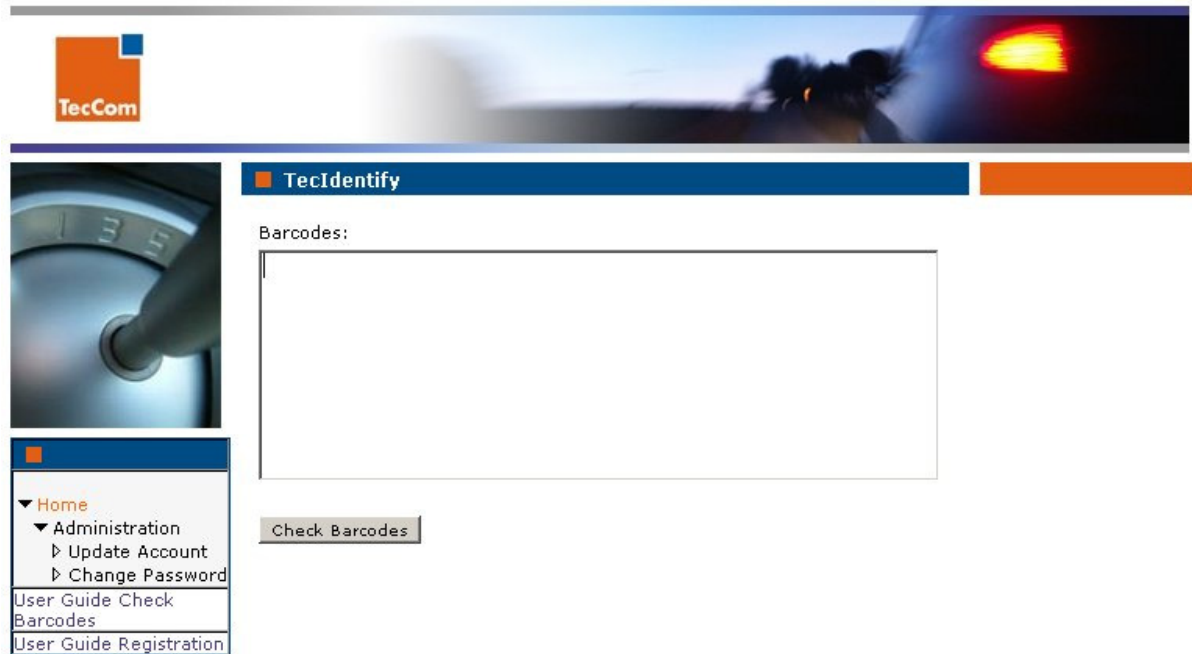


This is the *TecIdentify Login* page.

Enter your username and password in the corresponding fields and click on the **[Login]** button.

4 Functions for Registered Users

ONE SOLUTION FOR ALL PARTS

Home | Imprint | Contact 

Here you can:


- Click on the button **[Update Account]** to see your registration data and change it if you wish.
- Click on the button **[Change Password]** to change your password.
- Enter barcodes and click on the **[Check Barcodes]** button to check them.




Tip:

If you are inactive for 20 minutes you will be automatically logged off from the system.

4.1 Update Your Account

ONE SOLUTION FOR ALL PARTS

[Home](#) | [Imprint](#) | [Contact](#) 



- Home
- Administration
 - Update Account
 - Change Password
- User Guide Check
- Barcodes
- User Guide Registration

TecIdentify

Update Your Account

E-mail:

Salutation:

Title:

First Name:

Last Name:

Company Name:

Street:

Postal Code:

City:

Country:

Phone:

Fax:

Change the items you wish and then click on the **[Update]** button. The following page will appear.

If you do not want to make any changes you can click on the **[Cancel]** button. This returns you to the homepage without storing any changes you might have made.



TecIdentify

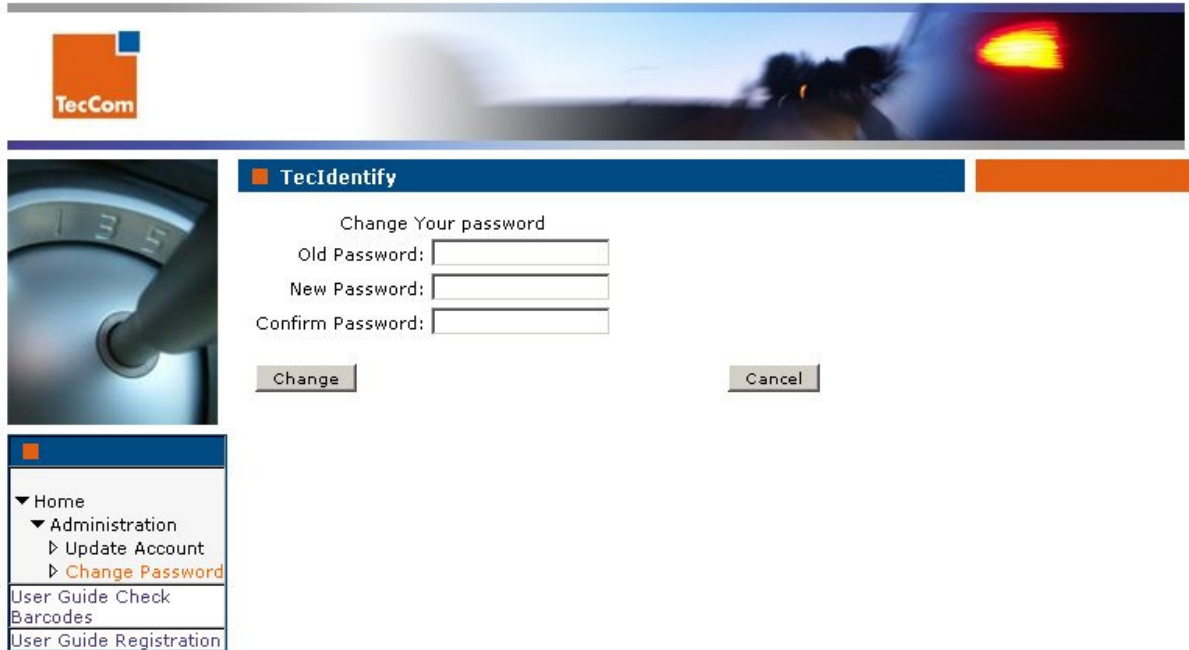
Complete
Your account has been successfully updated.
[Continue](#)

- Home
- Administration
 - Update Account
 - Change Password
- User Guide Check
- Barcodes
- User Guide Registration

After you click on the **[Continue]** button, your changes will be stored and you will be returned to the homepage.

4.2 Change Your Password

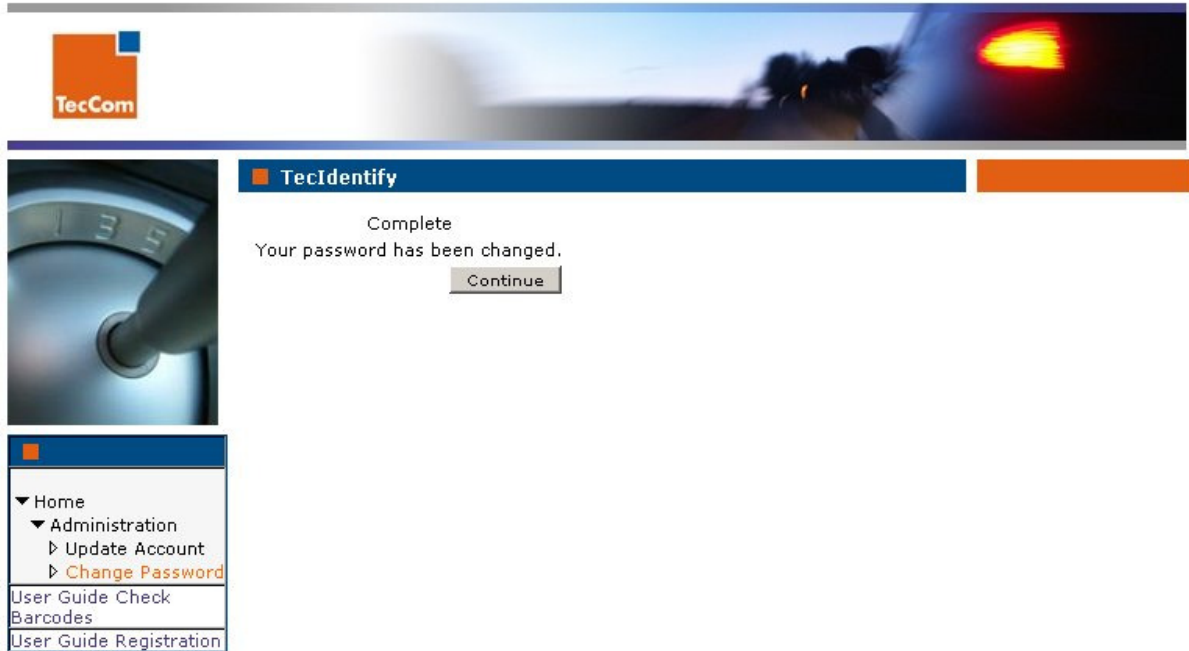
ONE SOLUTION FOR ALL PARTS

Home | Imprint | Contact 

The screenshot shows the TecCom website interface. At the top left is the TecCom logo. Below it is a navigation menu with the following items: Home, Administration (with a sub-menu containing Update Account and Change Password), User Guide Check, Barcodes, and User Guide Registration. The 'Change Password' option is highlighted in orange. The main content area is titled 'TecIdentify' and contains a form titled 'Change Your password'. The form has three input fields: 'Old Password:', 'New Password:', and 'Confirm Password:'. Below the fields are two buttons: 'Change' and 'Cancel'. The background of the page features a blurred image of a person's hands holding a device, with a bright light source visible on the right.

By clicking on the **[Change Password]** button you can change your password. To do this, enter your current valid password under **Old Password**. In the **New Password** and **Confirm Password** fields enter your new password. You can then click on the **[Change]** button. The following page will appear.

If you do not want to change your password click on the **[Cancel]** button. You will return to the homepage without changing your password.



The screenshot shows the TecCom website interface. At the top left is the TecCom logo. Below it is a navigation menu with the following items: Home, Administration (with a sub-menu containing Update Account and Change Password), User Guide Check Barcodes, and User Guide Registration. The main content area features a blue header with the text "TecIdentify". Below this header, a message states "Complete Your password has been changed." with a "Continue" button. To the left of the message is a small image of a hand using a stylus on a touch screen.

Your new password will now be saved. The new password is the only one that is valid.

Click on the **[Continue]** button to return to the homepage for logged in users.

Tip:



If you forget your password you can have a new password sent to the e-mail address listed in your user account.


The next chapter will tell you how to do it.

4.3 Forgot Password

From the homepage first click on the **[Login]** button. The login dialog below will appear.

ONE SOLUTION FOR ALL PARTS Home | Imprint | Contact





TecIdentify Login





User Name:

Password:

Register now for TecIdentify
Password forgotten?

- ▶ Home
- User Guide Check
- Barcodes
- User Guide
- Registration

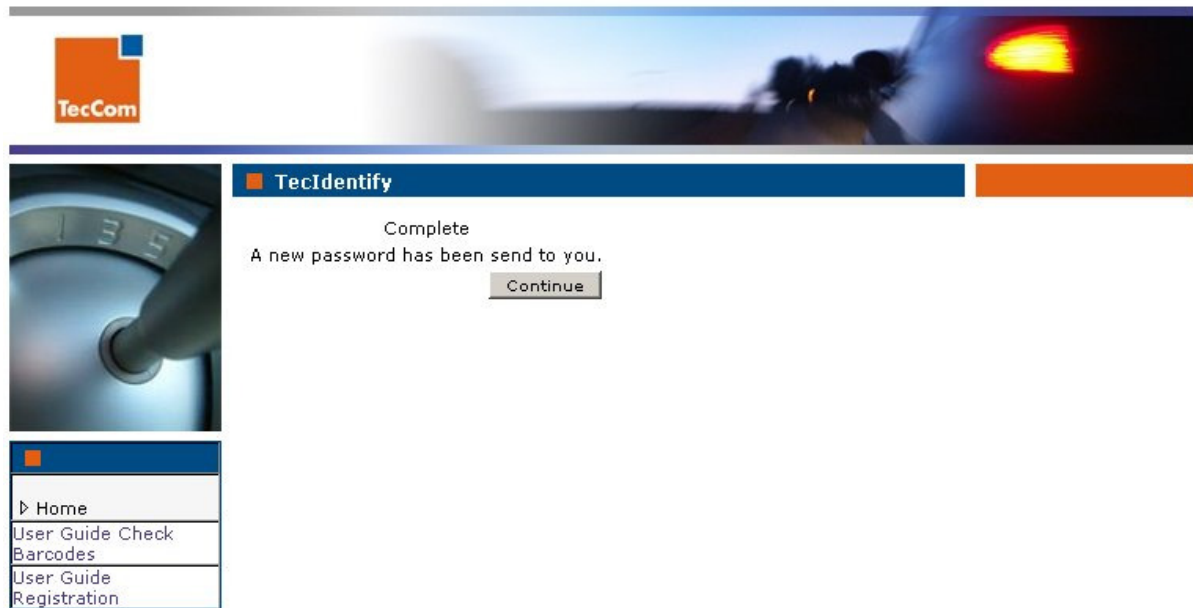
Here you can click on the **[Password forgotten?]** button.



Forgot Your Password?
Enter your User Name to receive your password.
User Name:

▶ Home
User Guide Check Barcodes
User Guide
Registration

In the field **Username** enter your username and then click on the **[Submit]** button. The dialogue below will be shown.



TecIdentify

Complete
A new password has been send to you.

- ▶ Home
- User Guide Check Barcodes
- User Guide
- Registration

After you click on the **[Continue]** button you will be returned to the homepage.
After a few minutes an e-mail with the new password will be sent to you.



On the homepage click on the **[Login]** button. The page *TecIdentify Login* will appear.

Fill out:

- Your username (in the example: MyTecIdentify) and
- Your new password (in the example: 889986)

in the corresponding fields. Then click on the **[Login]** button. You are now logged in to the system.

Now change your password as described in Chapter 4.2: [Change Password](#) .

TecCom Helpdesk

If you need support in using TecCom solutions, please contact the TecCom Helpdesk:

Opening hours: Monday through Friday from 8:00 to 18:00

Telephone: +49 (0)1802-TECCOM*

01802-83 22 66* (for customers in Germany)

+49 1805-65 65 56 (for customers outside Germany)

*0.06 Euros per call from a German land line

E-Mail: support@teccom.de

Visit us on the Internet at: www.teccom.de

NeoReader Helpdesk

Telephone: +49 2405 49922-50

E-Mail: support@mobiledigit.de