



What is TecCom?

Short Profile
Solution Portfolio



ONE SOLUTION FOR ALL PARTS

What is TecCom?

TecCom operates the leading B2B platform for the international independent automotive replacement part market. Use of TecCom solutions automates and simplifies business processes between part manufacturers and traders.

With our solutions we set standards that have been established together with the leading European part manufacturers and traders as well as trade associations and government authorities. That is why these standards rigorously fulfill the requirements of all market participants.

One reason TecCom is the industry standard, is because it is an open solution. Each trader can reach all connected suppliers and each supplier can reach all connected traders. Individual solutions are a thing of the past.

By systematically using TecCom solutions

- in order processing
- for electronic invoice exchange
- in article, price and logistic data management
- to check whether auto parts are genuine
- in inventory management, and
- in warranty case processing

suppliers and traders optimise their processes and sink costs.

Worldwide more than 11,000 traders use our platform for electronic order processing. Each month TecCom handles almost 8 million inquiries and orders for more than 200 brands.

You can find out more about the TecCom solutions on the Internet or you can contact us directly. We will be happy to send you detailed information.

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TecOrder

Solutions for modern Order Processing

With the TecOrder Business Suite part manufacturers and traders shorten, simplify and automate their order handling processes. TecOrder includes a complete package of solutions to meet all the requirements of electronic order processing

TecLocal – standard software for inquiries and orders

TecWeb – Internet application for inquiry and order functions

TecConversion Center – the solution to use if different data formats are used on trade and supplier sides

In online dialog, users can check part availability, clarify delivery schedules and order replacement parts. Suppliers can confirm orders, advise delivery schedules and send invoices. For data transfer TecCom provides a flexible network that can handle almost all formats and transmission standards.

Part suppliers can largely automate their order processing by using TecOrder. With manual entry eliminated, they can better use the freed resources elsewhere.

Advantages for the supplier include:

- Improved, more individual customer care because staff have more time to deal with exceptions and special cases
- Better data quality due to fewer data entry errors
- Fewer wrong deliveries and returns
- Shorter reaction times and increased productivity because the individual steps are automated



Today in the independent aftermarket TecOrder is the approved solution for electronic order processing!

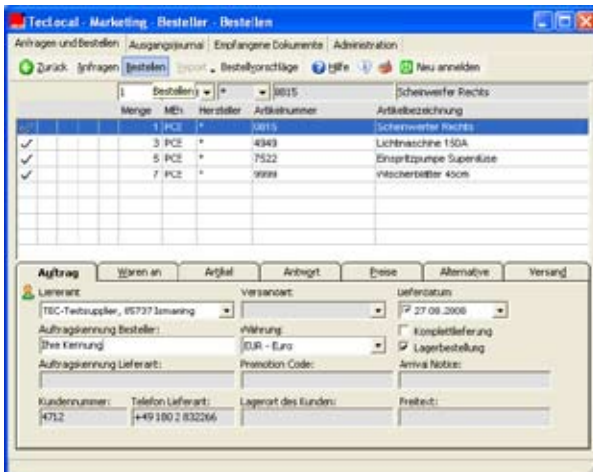
TecOrder

TecLocal

Around the clock, traders can see part availability directly in suppliers' merchandise management systems, clarify delivery schedules and place orders online. You get the greatest benefit by integrating TecLocal completely into your own ERP system. Electronic order processing reduces the error rate and provides better quality service to the own customers.

Advantages for the orderer include:

- Faster reaction to delivery bottlenecks, promotions, customer inquiries, etc.
- Direct processing of price and availability inquiries
- Better data quality due to fewer media breaks
- No telephone holding times as with call centers
- Requested delivery dates, different ship-to addresses and many other requests considered
- Multi-user software
- Available in 19 languages



TecLocal Screenshot

TecWeb

TecWeb includes most of the functions of TecLocal. It can be used over the Internet with a normal browser.

Registration over the Internet is easy. After your account has been activated you can place via TecWeb – also with TecLocal – electronic part inquiries, express orders and stock orders with your supplier.

Benefits for the orderer:

- Functions like TecLocal – place inquiries, order, receive transaction documents
- No installation required
- Asian languages are supported by UniCode

TecConversionCenter

By using the TecConversion Center traders and suppliers can communicate with each other even if they use different data formats. Data conversion among CAP, TXML and EDI formats in all directions are possible using different transmission protocols like FTP, OFTP or HTTPS.

The advantages for part orderer are:

- The easiest way to tie in your own ERP system using a Webservice
- A communication channel to reach all suppliers that can use TecOrder
- All inquiries, stock orders and express orders can be placed
- TecCom checks the correct delivery of all messages and informs the trader and the supplier if there is a transmission error

TecTDC

The Solution for Electronic Invoice Exchange

TecTDC stands for Trusted Document Center. It provides a legally secure method to send and receive invoices.

TecTDC signs invoices in conformance with the law, sends them to the recipient in the desired way and offers fast access to its digital archive. TecTDC works independent of existing IT, invoice volume, supplier structure and customer structure.

TecTDC Invoice Automation includes all components to process incoming invoices. You can fully automate your invoice receipt processes by using TecTDC. Next to data entry, to invoice approval to accounting and to comparison with the order, TecTDC brings you numerous additional advantages:

- Faster ROI by saving up to 70 percent of invoice mailing and invoice entry costs including automatic handling
- One stop solution – from outgoing invoices to incoming invoices to automated invoice verification and payment transfers
- Legally valid signatures on incoming invoices allow tax credits
- Interfaces to SAP, Navision und other ERP systems offer smooth integration
- Adherence to standards ensures quick bonding in accounting systems and processes
- Documents in any data format can be signed and sent by e-Mail or post



TecCMD

The Solution to Manage the Exchange of Article, Price and Logistic Data

TecCMD, TecCom “Collaborative Managed Data,” uses a common database to provide users with up-to-date, complete and correct product data.

It does away with problems of different data formats, update intervals, media breaks, transmission paths and data interpretation.

Before supplier data are loaded in the central database it is checked extensively for both form and content. New or changed data trigger the notification of affected traders. Each can then decide when he wants to import article, price and logistic data into his merchandise management system, and whether to do it manually or automatically using rules set in advance.

Trade and industry profit equally from TecCMD:

- The common standard reduces costs to distribute and prepare data
- Error-free data reduce time and costs in purchasing, sales and bookkeeping
- Online access to the latest data and the recognition of changes speeds up the market introduction of new products. It permits faster reaction to market conditions

With TecCMD your worldwide product portfolio is always up to date!



TecIdentify

The Solution to Check Auto Parts for Authenticity

TecIdentify makes it possible for anyone anywhere in the world to check if auto parts marked with the CLEPA security code are genuine – at any time of day or night. For the first time the automotive market has a worldwide IT system to recognise counterfeit parts that is easy for anyone to use.



Each article receives an identification number that is unique worldwide in the form of a 2D barcode.

The user reads in the barcode and sends it to TecIdentify by scanner and Internet-PC or by mobile phone. The response with the product status arrives within seconds. If there are doubts about a part's authenticity it is possible to contact the manufacturer. The checks use intelligent test algorithms that cannot be copied.

There are advantages for all participants in the auto part market, including the end customer:

- Improved road safety due to fewer counterfeit parts
- Authentication is available to anyone free of charge
- Internet application with no installation
- IT system meeting all security requirements and safe from attacks
- Standardised security code developed for CLEPA is supported by the most important auto part supplier associations



TecCMI

The Solution for Optimized Inventory Management

The TecCom service **Collaborative Managed Inventory (CMI)** supports wholesalers and suppliers in the independent automotive aftermarket who team up to optimise their warehouses. Sales service will improve while inventory and handling costs will be lowered.

With TecCMI, traders and suppliers establish transparent inventory management. From historic and daily updated data, forecasts of sales, order cycles and cost-optimal order quantities are calculated. Reservations, back orders, open deliveries and promotions are also taken into account – the perfect basis to plan sales and replenishment in detail.

The TecCMI Cockpit gives both parties the same view of the data and the calculated results. All information relevant for ordering is displayed and explained in detailed charts.

The advantages at a glance:

- Less capital tied up in overstocks
- Reduction of individual and express deliveries because fewer items are out of stock
- Reduced transportation costs through optimised delivery schedules and lot sizes
- Greater goods availability and better quality service to customers
- Exact forecasts for order quantities, order dates and sales



TecCMI Cockpit

TecWarranty

The Solution for Handling Warranty Cases and Returns

TecWarranty simplifies and speeds up handling of claims for all participants in the automotive aftermarket. Claims filers and suppliers can now handle guarantee and warranty cases fully electronically. No paper at all.

In order to use TecWarranty a user needs Internet access and activation from the next-highest trade level. On request, modifications to match supplier-specific processing are possible without leaving the TecCom standard.

Using an Internet browser, the user enters the warranty case. At any time he can check the status of open and closed cases and evaluate them. TecWarranty is easy to use and transparent; it needs no software installation. An SAP and a standard ERP system interface support all processes for claimants and decision-makers. In this case double input for transfer of data omits. Simple offline claim entry with Microsoft Excel is available; so is automatic e-Mail notification that cases have arrived or been decided. There is a reminder function if cases are not resolved within a given time.

TecWarranty helps traders and suppliers to

- Improve data quality
- Save processing time and money
- Provide stronger service to their customers

- Use is free of charge for the claim submitter
- Availability in many languages

TecWarranty is the low-cost way to handle warranty cases faster, more simply, more flexibly and with more transparency.

Dear Teccom Team,

I'm interested in the following solutions:

- TecOrder TecTDC TecIdentify TecCMD TecCMI TecWarranty

Here are my contact details:

Mr./Mrs./Ms. First Name _____ Name _____

Company _____

Address _____

ZIP _____ City _____ Country _____

Phone _____ e-mail _____

- Manufacturer Trader Garage SW/IT Other

Send the information via e-mail or post in:

- German English French Spanish Italian Serbian
 Polish Russian Turkish Hungarian Czech Slovak

I have some detailed questions. Please give me a phone call!

Please send me the latest newsletter!

Best Regards _____



Place stamp
here!

To

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Sales

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Germany

or via fax to

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