



HW / SW Requirements for the TecCom Supplier System

1. Server Components

A standard, high-performance PC with the specifications listed below in *Table 1* can be used as a supplier server. The specifications apply to the TecCom Server software component TecConnect. The actual computer configuration depends on the individual security and performance requirements of the supplier. Please also refer to the Hardware and Software requirements from Microsoft (for Win2003) and Oracle (9.2).

The PC should **not** be utilized as a server for other purposes and can **not** be a terminal server (e.g. Citrix). The IP address should **not** be changed after the installation.

Further software components

For the supplier server software to communicate with the TecCom Network, Microsoft Internet Explorer **6.0** is required (installed with Windows 2003 Server). ORACLE Server 9 Release 2 with patch set **9.2.0.7.0** is required for the database.

Network connection

Network communication is based on TCP/IP. For trouble shooting purposes, please enable access from the TecCom system via PCAnywhere. A Network connection from server to server via HTTP and HTTPs should be installed.

Computer configuration	
System	MS Windows 2003 Server Standard Edition (English, 32 bit, SP1) with IIS 6.0
Computing performance	<i>Minimum:</i> x86 compatible 800 MHz <i>Recommended :</i> Pentium IV, 2 GHz REMARK: If you have purchased an Oracle license from TecCom, then you are only licensed to use servers with max. 2 single core processors.
Main memory	<i>Minimum:</i> 1 GB RAM <i>Recommended:</i> 4 GB RAM
Hard disk / Controller	<i>Minimum:</i> 1 st Partition on C: with Minimum 4 GB 2 nd Partition on D: with Minimum 9 GB <i>Recommended:</i> Raid 1 on 2 disk drives, 9 GB each (or Raid 5)
The following recommended components should be MS Windows compatible and up-to-date.	
Virus scanner	e.g. Trend Micro – ServerProtect
Power supply	<i>Recommended:</i> 2 power supply modules
CD drive (or DVD/CD)	<i>Minimum:</i> 4x
Tape drive	<i>Recommended for back up reasons</i>
Mouse	MS compatible
Network card	Tested: - 3Com Fast Etherlink XL 10/100Mb TX
Network access	- TCP/IP via internet using a router with NIC address NO VPN tunnel <i>or:</i> - via ENX

Table 1: Computer configuration required for TecConnect server software

2. Client Components

TecLocal

Standard PCs with the specifications listed below in *Table 2* can be used as sales workstations. The details of the hard disk space required relate to a full installation including documentation for an installed language version. Additional hard disk space must be available for user data.

For the client software to communicate with the TecCom network, Microsoft Internet Explorer (IE Version 5.5 SP2) must be installed (supplied with the TecCom supplier software). Network communication is based on TCP/IP.

Additionally the ORACLE Client for Windows of version 9 is needed (Installation type: Administrator)

Computer configuration	
System	Windows 2000 , Service Pack 4; Windows XP
Computing performance	<i>Minimum:</i> PIII 800 MHz <i>Recommended:</i> PIV 1,6 GHz
Main memory	<i>Minimum:</i> 128 MB RAM <i>Recommended:</i> 256 MB RAM
Hard disk	approx. 10 GB
The following recommended components should be MS Windows compatible and up-to-date.	
CD drive (or DVD/CD)	<i>Minimum:</i> 4x
Mouse	MS compatible
Monitor	<i>Minimum:</i> 17" / 85 Hz; resolution 800x600
Graphics card	<i>Minimum:</i> 2 MB memory
Network access	MS Windows Dial-Up Networking, see below.
Other requirements	
Network card or	Tested: - 3Com Fast Etherlink XL 10/100Mb TX - D-Link 530TX - 3Com Etherlink
ISDN-Karte / PCMCIA or	Tested: - AVM FritzCard Classic Capi 2.0 - AVM FritzCard PCMCIA Capi 2.0 - TELES S ₀ /PCI
Modem: min. 14.400 bps / Hayes compatible or	Tested: - SIEMENS 8345 (14.400 bps) - Multitech MT 2834LT PCMCIA (28.800 bps)
DSL	- No devices tested

Table 2: Computer configuration required for the sales workstation software TecLocal